

Agenda



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A MEETING OF THE

Scrutiny Committee

WILL BE HELD ON TUESDAY 15 NOVEMBER 2011 AT 6.00PM

COUNCIL CHAMBER, COUNCIL OFFICES, CROWMARSH GIFFORD

South Oxfordshire District Council aims to increase access to its public meetings. This meeting will be broadcast live on the council's website and the record archived for future viewing. You can view this broadcast at www.southoxon.gov.uk

Members of the Committee

David Turner (Chairman)

Anna Badcock

Joan Bland

Celia Collett

Steve Connel

John Cotton

Kristina Crabbe

Pat Dawe

Leo Docherty

Paul Harrison

Stephen Harrod

Elizabeth Hodgkin

Terry Joslin

Substitutes:

Roger Bell

David Bretherton

Janet Carr

Bernard Cooper

Philip Cross

Margaret Davies

Elizabeth Gillespie

Mark Gray

Will Hall

Tony Harbour

Eleanor Hards

Marcus Harris

Marc Hiles

Ann Midwinter

Anne Purse

Christopher Quinton

Robert Simister

Margaret Turner

Michael Welply

Jennifer Wood

If you would like a copy of these papers in large print, Braille or audio cassette or have any other special requirements (such as access facilities) please contact the officer named on this agenda. Please give as much notice as possible before the meeting.

1. **Apologies**
2. **Declaration of interest**
3. **Minutes 23 June, 21 July and 23 August 2011 (circulated separately)**
4. **South Community Safety Partnership Annual Report 2010/11**

Report of the Head of Legal and Democratic Services (**attached**)

The LPA Commander, Mr Rob Povey, will attend.

Purpose: to note the report.

5. **Performance review of CAPITA for the period 1 April 2010 to 31 March 2011**

Report of the Head of Finance (**attached**)

Mr Darren Keen from Capita will attend to answer questions.

Purpose: to consider Capita's performance in delivering the ten elements of the financial services contract for the period 1 April 2010 to 31 March 2011 and makes recommendations on the assessment to the Cabinet member for finance.

6. **Corporate Plan 2012 to 2016**

Report of the Head of Corporate Strategy (**attached**)

Purpose: Scrutiny committee is invited to consider and comment on the strategic objectives, corporate priorities and success measures set out in the draft South Oxfordshire corporate plan for the period 2012 – 2016.

7. **Customer Service Performance 2010**

Report of the Head of Corporate Strategy (**attached**)

Purpose: Scrutiny Committee is invited to note current performance on customer service, including performance against corporate service standards; and areas for improvement identified for further work.

8. **Work programme**

The Chairman, Mr Turner, has asked for a report about the income from planning pre-application charges together with:

data about whether the new charges are putting people off getting pre-application advice and resulting in applications being submitted which clearly are not in order for permission being given thereby wasting officer time
a survey among SODC Councillors as to whether the number of people contacting them for pre-application advice has gone up.

The Head of Service has advised that the report can be prepared for the February meeting of the committee.

The committee is asked to note that this item will be added to the agenda, and to suggest any changes to the suggested content of the report as outlined above.

MARGARET REED
Head of Legal and Democratic Services