

South Oxfordshire District Council

CORPORATE PLAN 2012-2016: CONSULTATION DRAFT

Excellent delivery of key services	
What we will do	How we will measure success
Put residents at the heart of service delivery and seek to provide an excellent customer experience	<ul style="list-style-type: none"> • percentage of people very satisfied or fairly satisfied with the way the council runs things • percentage of people who agree with the statement that the council does a good job for people like me • percentage of people satisfied with the way the council dealt with their enquiry (all methods of contact)
Keep residents and other stakeholders informed about our services, activities and spending and ensure we take their views into account before making key decisions	<ul style="list-style-type: none"> • percentage of people who say they feel well or fairly well informed by the council about the services it provides
Deliver high performing services with particular emphasis on achieving excellent levels of recycling, keeping streets and public spaces clean and attractive and ensuring good quality sports and leisure provision	<ul style="list-style-type: none"> • percentage of people who are very satisfied or fairly satisfied with the waste and recycling collection service, keeping the area clean and litter free, and sports and leisure facilities • recycling rate • one of the top ten councils nationally for recycling • reduce the number of fly tips (rolling six month average) • time taken to clear fly-tipping • sports centre users satisfaction survey

Annex A

Effective management of resources	
What we will do	How we will measure success
Freeze our portion of council tax for the next two years and raise it by no more than two per cent per year thereafter	<ul style="list-style-type: none"> • no increase in the council's portion of council tax in for 2012/13 and 2013/14 • council's portion of council tax no more than 2 per cent higher than 2011/12
Agree prudent and sustainable medium term financial plans	<ul style="list-style-type: none"> • no adverse comment from external auditors in governance report
Reduce energy usage throughout the council's operations	<ul style="list-style-type: none"> • X per cent reduction in gas usage and x per cent reduction in electricity usage in council offices and civic buildings • X per cent reduction in gas usage and x per cent reduction in electricity usage in council sports centres¹ • reduce business mileage by x
Continue to work in partnership with Vale of White Horse District Council to reduce operating costs and enhance services	<ul style="list-style-type: none"> • achieve annual joint savings with the Vale of White Horse District Council of at least £100,000 per year throughout the corporate plan period • examples of services improving through joint working

¹ We are currently reviewing possible targets for this to ensure that we align with national targets and county carbon dioxide targets. We are also looking into different options for measuring energy use reduction for example, maintaining combined gas and electricity usage measures or possibly splitting these, cost measures, and the need for weather adjusted targets.

Annex A

Meeting housing need	
What we will do	How we will measure success
Set housing targets and identify land supply to meet future housing need	<ul style="list-style-type: none"> • core strategy targets agreed • regular monitoring of performance against targets
Process planning applications for housing promptly	<ul style="list-style-type: none"> • 70 per cent major planning applications determined within 13 weeks • 75 per cent minor planning applications agreed within eight weeks
Secure sufficient financial contributions from development to deliver essential infrastructure	<ul style="list-style-type: none"> • percentage of contributions secured in s106 agreements received by the council at year end • annual report of facilities and infrastructure provided with contribution from developers • Community infrastructure levy (CIL) implemented²
Ensure that new developments include a range of different types of affordable housing to meet local needs	<ul style="list-style-type: none"> • new developments deliver the levels of affordable housing stipulated in the core strategy
What we will facilitate in partnership with others	How we will measure success
Work with developers to overcome obstacles to development	<ul style="list-style-type: none"> • sites with potential problems identified and action plans to overcome these agreed • number of new developments started
Work with local communities to identify suitable sites for community led housing schemes	<ul style="list-style-type: none"> • annual report setting out the council's contribution towards bringing development sites forward in response to community led and neighbourhood plans³

² The Section106 agreements and CIL are subject to emerging legislation. Until we are clear about how they will work in the future we do not plan to set a specific target for how much we hope to secure

³ At this stage we do not think it appropriate to identify a specific number of schemes or sites

Annex A

Building the local economy	
What we will do	How we will measure success
Continue to invest to improve the viability and attractiveness of our towns	<ul style="list-style-type: none"> • market town strategy and action plans reviewed and updated • progress against market town action plans • reduction in the number of empty retail units
Enter into a commercial partnership to secure phase two of the Orchard Centre, Didcot	<ul style="list-style-type: none"> • key milestones in the development project plan for phase two met • phase two under construction by the end of the corporate plan period
Bring forward proposals for building a new leisure centre in Didcot that meets the needs of the expanding town	<ul style="list-style-type: none"> • site for new leisure centre identified and agreed • facility mix agreed • funding and planning permission secured • leisure centre under construction by the end of the corporate plan period
Support business growth in appropriate locations across the district, whilst protecting the character of the area	<ul style="list-style-type: none"> • annual increase in level of business rates
What we will facilitate in partnership with others	How we will measure success
Roll out faster broadband across the district	<ul style="list-style-type: none"> • Broadband Delivery UK (BDUK) funding spend secured for South Oxfordshire • all parts of the district to have access to improved broadband and mobile phone coverage by the end of the corporate plan period
Deliver Science Vale UK enterprise zone	<ul style="list-style-type: none"> • number of jobs created, number of and square metres of new business units developed • increase in business rates
Improve infrastructure to support business growth	<ul style="list-style-type: none"> • strategy for investment for enterprise zone business rates growth agreed with Oxfordshire Local Economic Partnership

Annex A

	<ul style="list-style-type: none">• strategy implemented and progress confirmed in annual report
Maintain low levels of crime and anti social behaviour	<ul style="list-style-type: none">• at least 97 per cent of people feel safe walking alone in their community in daytime• at least 79 per cent of people feel safe walking alone in their community after dark• monitor performance against priority crime targets in community safety strategy
Increase the value of the visitor economy in South Oxfordshire	<ul style="list-style-type: none">• achieve an increase of five per cent per year in the value of the visitor economy

Annex A

Support for communities	
What we will do	How we will measure success
Work with local communities and their representative bodies to create opportunities to localise service delivery	<ul style="list-style-type: none"> • examples of localised service delivery
Offer grants to voluntary and community organisations who are delivering projects and services that support our objectives or those in need.	<ul style="list-style-type: none"> • grants criteria aligned with council's priorities • amount of grant awarded and number of projects funded • annual report on key grant aided projects setting out benefits to local community and how they have helped to deliver council priorities
What we will facilitate in partnership with others	How we will measure success
Support rural communities to retain or provide facilities where there is local support to do so	<ul style="list-style-type: none"> • support at least four new communities to begin to develop a community-led plan each year • number of actions in community-led plans progressed with the support of the council each year
Encourage communities to develop neighbourhood plans and provide support for this	<ul style="list-style-type: none"> • all local councils provided with information about developing neighbourhood plans and sources of advice and support • number of communities engaged in developing neighbourhood plans