

Report to the Corporate Services Joint Committee



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To: Corporate Services Joint Committee

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Joint Client Team

Recommendation

To note the scope of the review of the Joint Client Team resources.

JCT Review

The current Joint Client Team design was intended to be a short-term model to support the initial commencement of the Contract(s). The Authority representatives of the Strategic Management Board have instructed a review of the form and function of this team and has instructed the Interim Client Relationship Director under the following scope:

1. Design the future form, function and purpose of the Joint Client Team, and deliver this change once approved by all Authorities.
2. Consider how the authorities will need to manage data sharing between them; and deliver this change once approved by all sponsors.

Desired Outcomes

There is a clear distinction between the client function, the services in the contract and the retained services.

The client function needs to add value to the organisations and work within an appropriate governance framework.

The client function does not present any employee disadvantages for any Authority's employees

Any data sharing between any parties through the Joint Client Team is appropriately governed within legal and policy limitations.

The Interim Client Relationship Director is due to report on the outcome of the review to the Authority-members of the Strategic Management Board during May, with a view to commencing the implementation of any agreed recommendations immediately.