

## South Corporate delivery plan 2016/2020

| Strategic objective                 | South and/or Vale | control   | Actions  | Person responsible | Service               | Team                                 | Planned start quarter | Planned end quarter | Comments/explanation | Task RAG status |
|-------------------------------------|-------------------|---|--|--------------------|-----------------------|--------------------------------------|-----------------------|---------------------|----------------------|-----------------|
| 1 - Invest in the district's future | S - South         | · <b>Directly addressing matters that fetter growth within our control, such as housing supply and provision of affordable housing. We will work with partners to seek to overcome infrastructure bottlenecks that impact adversely on business competitiveness</b>   | Work with developers to bring forward new employment sites that help to create 20,000 new jobs across both councils over the next 15 years   | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         |   | Establish Science Vale as an international business location of choice by creating a dedicated website and supporting marketing campaign   | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | Q1                  |                      |                 |
| 1 - Invest in the district's future | S - South         |   | Increase the rate of housebuilding compared to previous year   | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         | · <b>Supporting the creation of an environment that allows enterprising small and medium sized businesses to grow</b>   | Deliver the actions identified in the business and innovation strategy to support SME businesses to grow. Actions dated from 2017 to 2020  | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         | · <b>Championing our SMEs in South Oxfordshire</b>  | Deliver the actions identified in the business and innovation strategy to champion SME businesses  | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         |   | Promote the SME community via SOBusiness brand, events, website and social media in order to support the growth of SMEs, measured through website hits, social media followers and interaction, newsletter subscribers | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         |   | Develop accurate business database to identify SME businesses  | Andrew Down        | HRITTS                | Economic Development                 | Q2                    | Q4                  |                      |                 |
| 1 - Invest in the district's future | S - South         |   | Working with Procurement to identify suitable data management system to manage business contacts   | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | Q3                  |                      |                 |
| 1 - Invest in the district's future | S - South         | · <b>Seeking to build on the strengths of our internationally renowned hydrology base at Howbery Park and the nuclear fusion and renewable energy research and prototyping at Culham. Our aim is to accelerate the commercial application of these world leading facilities to create high value knowledge economy jobs</b> | Produce a plan with input from Howbery Park and Culham to support the specific technologies and specialisms to grow the sector and maximise job creation in these locations  | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         | · <b>Supporting the Thame Farmers Auction Mart to relocate to an alternative site within the district thereby freeing up the Thame cattle market site for redevelopment</b>   | Work with TFAM to identify a new site and consider options for redevelopment of existing site  | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |                      |                 |
| 1 - Invest in the district's future | S - South         | · <b>Seeking to support the market towns as places to visit and places to live.</b>   | Review the funding support for market town activity with town councils   | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | Q2                  |                      |                 |

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|-------------------------------------|-------------------|--|---|--------------------|-------------------------|--------------------------------------|-----------------------|---------------------|--|-----------------|
| 1 - Invest in the district's future | S - South         |  | Facilitate a district-wide network for sharing best practice in market towns in order to improve vitality of towns, measured via annual footfall and/or vacancy surveys | Andrew Down        | HRITTS                  | Economic Development                 | Q2                    | Q4                  |  |                 |
| 1 - Invest in the district's future | S - South         | · Aim for all businesses and residents to have access to superfast Broadband   | By maintaining a presence on the Board, promote effective delivery of the council's investment in the Better Broadband for Oxfordshire programme                        | Andrew Down        | HRITTS                  | Economic Development                 | Q1                    | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         |  | Package gaps in broadband coverage across the district and identify alternative solutions to deliver desired coverage   | Andrew Down        | HRITTS                  | Economic Development                 | Q1                    | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         | · Encourage mobile phone providers to improve mobile phone reception, including use of council-owned sites to improve coverage   | Discussion with key contacts in major mobile phone providers to determine how reception can be improved   | Andrew Down        | HRITTS                  | Economic Development                 | Q3                    | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         |  | Identify appropriate sites on council owned buildings to host masts to improve mobile phone coverage  | Andrew Down        | HRITTS                  | Economic Development                 | Q3                    | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         | · Building a new leisure centre at Didcot  | Negotiate terms for land acquisition for a new leisure centre in Didcot   | Mark Stone         | Corporate Strategy      | Leisure                              | Q1                    | Q1                  |  |                 |
| 1 - Invest in the district's future | S - South         | · Building a new leisure centre at Didcot  | Re-mobilise the design team once the land has been secured  | Gerry Brough       | Housing & Development   | Housing Regeneration and Development | To next year          | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         | · Planning for future leisure needs in the district  | Procure update to leisure evidence base studies which takes account of the Local Plan 2033  | Mark Stone         | Corporate Strategy      | Leisure                              | Q3                    | Q4                  |  |                 |
| 1 - Invest in the district's future | S - South         | · Following adoption of the Local Plan and housing allocations, and agreement on facilities at the new Didcot leisure centre, considering the need for a new indoor leisure facility elsewhere in the district | Consider the need for a new indoor leisure facility in the district once agreement has been reached on facilities mix at Didcot leisure centres                         | Mark Stone         | Corporate Strategy      | Leisure                              | Q4                    | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         | · While recognising the challenges of changing local government finance we will maintain our strong financial position through innovation, efficiency and careful management.                                  | Look to identify additional revenue streams in light of the planned changes in existing funding regime for LAs  | Mark Stone         | Senior Management Board | CEO                                  | Q3                    | To next year        |  |                 |
| 1 - Invest in the district's future | S - South         |  | Look to identify efficiencies through the unitary proposal  | Mark Stone         | Senior Management Board | CEO                                  | Q3                    | To next year        |  |                 |
| 2 - Unlock the potential of Didcot  | S - South         | · Develop the Orchard Centre phase two to deliver excellent retail and leisure facilities and exemplar homes   | Support Hammerson to develop Phase 2 of The Orchard Centre by April 2017  | Gerry Brough       | Housing & Development   | Housing Regeneration and Development | Q1                    | Q1                  | Please note the final plan did not include any housing |                 |
| 2 - Unlock the potential of Didcot  | S - South         | · Regenerate the gateway to Didcot around the station to provide a landmark entrance to science vale   | Include proposals to regenerate the gateway to Didcot within Didcot Garden Town Delivery Plan. Implement proposals in late 2017/early 2018                              | Gerry Brough       | Housing & Development   | Housing Regeneration and Development | Q3                    | To next year        |  |                 |
| 2 - Unlock the potential of Didcot  | S - South         | · Attract infrastructure funding that enables traffic to flow through and around the town  | Develop an infrastructure plan for Didcot Garden Town and use this to secure funding for the Northern Periferal Road Phase 3 and science bridge                         | Gerry Brough       | Housing & Development   | Housing Regeneration and Development | Q1                    | To next year        |  |                 |

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| 2 - Unlock the potential of Didcot | S - South         |  | Secure funding to enable delivery of the Didcot Garden Town infrastructure plan over 5-15 years  | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 2 - Unlock the potential of Didcot | S - South         | · Create welcoming green neighbourhoods throughout the residential and business quarters   | Progress Local Plan to adoption by 31 Dec 2018 that includes a policy on Didcot Garden Town  | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |                      |                 |
| 2 - Unlock the potential of Didcot | S - South         |  | Create the new landscaped areas and green corridors included in the Didcot Garden Town Delivery Plan from September 2017                       | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q2                    | To next year        |                      |                 |
| 2 - Unlock the potential of Didcot | S - South         | · Master plan the wider town centre to develop a transformational change programme that meets garden town objectives                     | Complete draft Didcot Town Delivery Plan by May 2017, for adoption by both Councils in October 2017  | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | Q3                  |                      |                 |
| 2 - Unlock the potential of Didcot | S - South         | · Involve local residents in all aspects of the garden town initiative   | Hold stakeholder events, public meetings and create an inter-active website to enable local residents to contribute to decisions               | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Deliver the right balance of types and tenure of new homes to meet housing need and support economic growth                            | Progress Local Plan to adoption by 31 Dec 2018 that sets housing policy  | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Develop starter home and low cost home ownership initiatives   | Work with HCA and developers to identify two suitable sites for starter homes within the district  | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Ensure a good supply of affordable rented homes for those unable to buy  | Achieve affordable housing targets, whereby 75% of affordable housing is for rent  | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         |  | Explore possible models for direct delivery of affordable rented accommodation, in partnership with commercial funders and developers          | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Promote self-build and custom build initiatives, and ensure that land is made available for this purpose                               | Progress Local Plan to adoption by 31 Dec 2018 that sets a policy on self-build and custom build   | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Encouraging exemplar housing design through our planning policies  | Adopt Design Guide by 31 Dec 2016 to encourage exemplar housing design   | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | Q3                  |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Working with developers and other partners to develop a protocol that will ensure high quality, sympathetic design across our district | Using the adopted Design Guide ensures high quality, sympathetic design.   | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | Q3                  |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Strongly supporting the development of neighbourhood plans for our towns and villages  | Provide a dedicated member of staff to assist town and parish councils to deliver their neighbourhood plans by offering professional expertise | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         |  | To continue to offer grant aid to to neighbourhood planning groups   | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |                      |                 |
| 3 - Homes and jobs for everyone    | S - South         | · Undertaking comprehensive regeneration of Berinsfield  | Produce a Berinsfield Community Investment Scheme proposal by May 2017   | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | Q1                  |                      |                 |

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| 3 - Homes and jobs for everyone | S - South         |   | Obtain broad community support for any proposed development in Berinsfield as evidence by a survey   | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | Q1                  |   |                 |
| 3 - Homes and jobs for everyone | S - South         |   | Secure the external funding needed to deliver the agreed investment scheme proposal  | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q1                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Ensuring our environmental assets such as the Green Belt, the Chilterns AONB and Sites of Special Scientific Interest (SSIs) are protected for future generations               | Win 85% of planning appeals in the Green Belt, AONBs and SSIs  | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        | Plan does not include North Wessex AONB |                 |
| 3 - Homes and jobs for everyone | S - South         |   | Apply Biodiversity accounting to at least 80% of all major applications  | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Directly undertaking development where we see market failure or a gap in provision, creating delivery vehicles as required  | Explore models for direct delivery of affordable rented accommodation  | Gerry Brough       | Housing & Development | Housing Regeneration and Development | Q2                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Assisting households to remain in their homes through mediation and enforcement of their rights to occupy.  | Meet agreed homelessness prevention targets as set out in the Housing service plan. Target is currently 936 a year   | Gerry Brough       | Housing & Development | Housing Needs                        | Q1                    | Q4                  |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Providing a holistic housing advice service, in partnership with other agencies, to maximise the housing options for all households   | Meet agreed targets as set out in the KPIs for provision of advice to people seeking new homes through the Councils' Choice based lettings scheme. Target is to process new applicants through to entry on the register within 20 days   | Gerry Brough       | Housing & Development | Housing Needs                        | Q1                    | Q4                  |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Helping low income families to access affordable rented accommodation through deposit bonds, rent-in-advance loans and tenancy support  | Meet agreed targets for delivery of these various forms of assistance as set out in the Housing service plan. Target is to nominate applicants for a specific property within 3 working days   | Gerry Brough       | Housing & Development | Housing Needs                        | Q1                    | Q4                  |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Ensuring a good supply of appropriate employment land across the district   | Progress Local Plan to adoption by 31 Dec 2018 that will assist in identifying appropriate employment land   | Adrian Duffield    | Planning              | Planning Policy                      | Q1                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Working with delivery partners to ensure a good supply of appropriate business premises for start-ups and small and medium enterprises  | Deliver the actions identified in the business and innovation strategy to ensure a good supply of appropriate business premises for start-ups and SME businesses. Actions dated from 2017 to 2020  | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Ensuring that the skills needs of our employers are identified and that training programmes are in place to provide a skilled labour force                                      | Deliver the actions identified in the business and innovation strategy to ensure that the skills needs of employers are identified and liaise with education providers to find appropriately skilled staff locally or supply the necessary training. Actions dated from 2017 to 2020 | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Encouraging local apprenticeship and local workforce schemes that benefit our young people  | Deliver the actions identified in the business and innovation strategy to encourage local apprenticeships and local workforce schemes for young people. Actions dated from 2017 to 2020  | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |   |                 |
| 3 - Homes and jobs for everyone | S - South         | · Supporting the Government's objective of achieving full employment  | Deliver the actions identified in the business and innovation strategy to support the objective of reaching full employment. Actions dated from 2017 to 2020 including workshops to support businesses seeking specifically skilled staff.   | Andrew Down        | HRITTS                | Economic Development                 | Q1                    | To next year        |   |                 |
| 4 - Build thriving communities  | S - South         | · Delivering new and ambitious air quality action plans to improve air quality across the district and specifically tackle poor air quality in Henley, Wallingford and Watlington | Adopt the Low emission strategy and complete two further actions in the air quality action plan  | Mark Stone         | Corporate Strategy    | Environmental Protection             | Q1                    | Q4                  |   |                 |

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| 4 - Build thriving communities | S - South         | · Working with partners as part of the South and Vale Community Safety Partnership (CSP) to deliver the CSP annual plan aimed at reducing crime, tackling anti-social behaviour and supporting vulnerable people. | As part of the South and Vale Community Safety Partnership (CSP), agree its annual plan by 31 July 2017.  | Margaret Reed      | Legal & Democratic | Community Safety      | Q1                    | Q2                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | A report on the CSP's performance in 2017/18 will be submitted to the Joint Scrutiny Committee in March 2018.   | Margaret Reed      | Legal & Democratic | Community Safety      | Q4                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         | · Maintaining the number of people who say they feel safe during the day/at night   | Maintain the number of people who say they feel safe walking alone in their community in daytime at a minimum of 97% as measured in the residents' survey | Margaret Reed      | Legal & Democratic | Community Safety      | Q4                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Maintain the number of people who say they feel safe walking alone in their community at night at a minimum of 79% as measured in the residents' survey   | Margaret Reed      | Legal & Democratic | Community Safety      | Q4                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         | · Continuing the annual South Oxfordshire deep clean programme  | Achieve at least 80% customer satisfaction with cleanliness in the residents' survey  | Mark Stone         | Corporate Strategy | Waste                 | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         | · Increasing the recycling rate to 70 per cent and maintaining our position as one of the top 10 authorities for recycling  | Stay in the top ten nationally for LA recycling rates by increasing recycling rate to at least 70%  | Mark Stone         | Corporate Strategy | Waste                 | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Stay in the top five nationally for LA residual waste measured per kg per household   | Mark Stone         | Corporate Strategy | Waste                 | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Maintain an average annual contamination rate of 7% or below  | Mark Stone         | Corporate Strategy | Waste                 | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         | Increasing the number of people using leisure centres   | Refurbish swimming pool changing rooms at Thame sports centres to make them more welcoming to new users   | Mark Stone         | Corporate Strategy | Leisure               | Q1                    | Q2                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Swim campaign to increase participation in swimming - increase total visits by 1%   | Mark Stone         | Corporate Strategy | Participation         | Q1                    | Q2                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Swim campaign to increase participation in swimming - increase activity visits by 1%  | Mark Stone         | Corporate Strategy | Participation         | Q1                    | Q2                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Refurbish the squash courts at Henley Leisure Centre  | Mark Stone         | Corporate Strategy | Leisure               | Q1                    | Q2                  |                      |                 |
| 4 - Build thriving communities | S - South         | · Supporting the government drive to increase sport and activity in schools   | Deliver 9 sportivate sessions to 14 - 25 year olds in schools across the district   | Mark Stone         | Corporate Strategy | Participation         | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         | · Working with Sustrans to improve provision of cycle routes in the district  | Work with Sustrans to identify where there are gaps in the provision of cycle routes and how the council could support improvements                       | Andrew Down        | HRITTS             | Policy & Partnerships | To next year          | To next year        |                      |                 |
| 4 - Build thriving communities | S - South         | Piloting the introduction of a cycle hire scheme in one of our market towns   | Work in partnership with key partners, including commercial ventures, to look at feasibility of introduction of a scheme in Henley                        | Andrew Down        | HRITTS             | Policy & Partnerships | To next year          | To next year        |                      |                 |
| 4 - Build thriving communities | S - South         | · Increasing participation in activity and sport to improve health  | Run Go Active Gold activities in selected Year 2 villages   | Mark Stone         | Corporate Strategy | Participation         | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities | S - South         |   | Run 10 Active Women activities across the district  | Mark Stone         | Corporate Strategy | Participation         | Q1                    | Q4                  |                      |                 |

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| 4 - Build thriving communities             | S - South         |  | Deliver 9 sportivate sessions to 14 - 25 year olds across the district  | Mark Stone         | Corporate Strategy      | Participation         | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Introduce individual councillor budgets through which councillors can support small community projects in their area   | Introduce a grants scheme for councillors to support community projects that benefit residents in their ward  | Mark Stone         | Corporate Strategy      | Grants                | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Consider the business case for introducing a local lottery scheme to fund community projects   | Introduce local lottery scheme and first tickets sold   | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Provide additional support to voluntary and community groups to help them to find the volunteers they need, and provide vital services to residents, including a website to link potential volunteers with volunteering opportunities. | Introduce an IT solution which helps volunteers to find suitable volunteering opportunities   | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Increase the number of people volunteering in the district by 3%   | Promote volunteering through local businesses, schools and other voluntary sector events by carrying out a marketing campaign   | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         |  | Produce an action plan to increase the number of volunteers in the district by 3%   | Andrew Down        | HRITTS                  | Policy & Partnerships | Q2                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Promote, create and support volunteer roles and opportunities for sports volunteering within the local community   | Introduce a new grant scheme to help fund the costs of becoming a volunteer   | Andrew Down        | HRITTS                  | Policy & Partnerships | Q2                    | Q4                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Support rural communities with maintaining their transport links by working with bus operators to look at options to continue some of the bus services previously supported directly by Oxfordshire County Council                     | Commission a feasibility study on options to support communities who have lost their last bus service to maintain links to key services subject to budget being available | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q3                  |                      |                 |
| 4 - Build thriving communities             | S - South         | · Investigate opportunities for increasing the role of parish councils in hyperlocal issues.   | Include proposals for greater delegation to town & parish councils as part of the Unitary proposal submitted to government  | Mark Stone         | Senior Management Board | CEO                   | Q1                    | Q4                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Maintain high levels of resident satisfaction with the Council and with key services such as waste and cleanliness   | Maintain or improve the level of satisfaction with waste collections results in the residents' survey. Baseline of 87% from the 2015 residents' survey                    | Mark Stone         | Corporate Strategy      | Waste                 | Q1                    | Q4                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         |  | Carry out the biennial residents survey, disseminate results and prepare an action plan for improvement   | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Engage with residents on issues, services or projects which affect them, and consider their views in making decisions  | Agree a public engagement strategy which reflects national guidance and customer needs  | Andrew Down        | HRITTS                  | Policy & Partnerships | Q2                    | Q3                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         |  | Introduce new consultation software that improves the customer experience and makes it easier to respond to planning consultations  | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Maintain a close dialogue with town and parish councils in order to understand the issues they face and where possible work with them to find solutions  | Invite parish councils to submit ideas for discussion at the twice yearly town and parish forums  | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q3                  |                      |                 |

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| 5 - Services that reflect residents' needs | S - South         |  | Support to carry out CLPs where requested   | Andrew Down        | HRITTS             | Policy & Partnerships    | Q1                    | Q4                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Create two parish and town forums a year so that parishes can be a part of the District's work   | Hold town and parish forums in Summer and Autumn of each year, using a variety of venues to encourage parishes who do not routinely attend to participate | Andrew Down        | HRITTS             | Policy & Partnerships    | Q1                    | Q3                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Hold a Parish Councils briefing before each Budget   | Hold an annual budget briefing for town & parish councils in line with timescales agreed by the Leader and Cabinet Member for Finance                     | Andrew Down        | HRITTS             | Policy & Partnerships    | Q3                    | Q4                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Work to broaden understanding of public opportunities to contribute to Council's meetings  | Produce a dedicated website page explaining opportunities for public participation at council meetings by December 2017                                   | Margaret Reed      | Legal & Democratic | Democratic Services      | Q3                    | Q3                  |                      |                 |
| 5 - Services that reflect residents' needs | S - South         | · Support the democratic process through innovative IT solutions as part of the new IT Strategy.   | Provide a comprehensive public GIS, with industry standard interface, by end November 2016.   | Andrew Down        | HRITTS             | IT Applications          | Q1                    | Q3                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         | · Achieving an overall reduction in enforcement intervention through increased engagement with developers at all stages of the planning process                                  | Using baseline 2015/16 data, reduce our annual expediency decision case numbers by 5% between 1 April 2016 and 31 March 2018                              | Adrian Duffield    | Planning           | Planning Development     | Q1                    | To next year        |                      |                 |
| 6 - Be tough on enforcement                | S - South         |  | Using 2017/18 baseline data, reduce our annual expediency decision case numbers by 3% between April 2018 and Mar 2020                                     | Adrian Duffield    | Planning           | Planning Development     | To next year          | To next year        |                      |                 |
| 6 - Be tough on enforcement                | S - South         | · Offering support and guidance to applicants throughout the planning process in order to mitigate breaches of planning control that might otherwise lead to enforcement action. | Using 2015/16 baseline data, increase the number of voluntary compliance outcomes by 5% between 1 April 2016 and 31 March 18                              | Adrian Duffield    | Planning           | Planning Development     | Q1                    | To next year        |                      |                 |
| 6 - Be tough on enforcement                | S - South         |  | Using 2017/18 baseline data, increase the number of voluntary compliance outcomes by 3% between April 2018 and March 2020.                                | Adrian Duffield    | Planning           | Planning Development     | To next year          | To next year        |                      |                 |
| 6 - Be tough on enforcement                | S - South         | · Through a risk based inspection and enforcement programme we will ensure that food businesses comply with food safety legislation  | Complete 100% of the annual inspection programme of food business   | Mark Stone         | Corporate Strategy | Food and Safety          | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         | · 96 per cent of businesses will be broadly compliant by 2020  | Participate in the FSA communication 4 Compliance pilot aimed at increasing the compliant rate to 96% by 2020   | Mark Stone         | Corporate Strategy | Food and Safety          | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         |  | Monitor the results of the communication pilot against our in house letters with a view to ensuring 96% of businesses are broadly compliance by 2020.     | Mark Stone         | Corporate Strategy | Food and Safety          | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         | · Achieve a year on year reduction in the number of fly tips in the district   | A reduction of number of flytips compared to last year's total of 481   | Mark Stone         | Corporate Strategy | Environmental Protection | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         |  | Number of reported flytips is below the rural Oxfordshire average   | Mark Stone         | Corporate Strategy | Environmental Protection | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         |  | Our enforcement performance on flytipping exceeds the rural Oxfordshire average   | Mark Stone         | Corporate Strategy | Environmental Protection | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         | Clear 90 per cent of fly tips from high intensity areas within 12 hours  | 90% of flytips removed from high intensity areas within 12 hours  | Mark Stone         | Corporate Strategy | Waste                    | Q1                    | Q4                  |                      |                 |
| 6 - Be tough on enforcement                | S - South         | · Implement the issuing of FPNs for dog fouling and litter by the council's environmental wardens in Henley, Wallingford, Watlington, Thame and Didcot town centres              | EP littering and dog fouling enforcment 0.5 post subject to funding being available   | Mark Stone         | Corporate Strategy | Environmental Protection | Q3                    | Q4                  |                      |                 |

| Strategic objective                    | South and/or Vale   | control  | Actions  | Person responsible | Service                 | Team                  | Planned start quarter | Planned end quarter | Comments/explanation | Task RAG status |
|--|---------------------|--|--|--------------------|-------------------------|-----------------------|-----------------------|---------------------|----------------------|-----------------|
| 7 - Provide value for money            | S - South           | <b>Provide value for money for residents and where relevant ensure that services pay for themselves</b>  | <b>Look to identify additional revenue streams in light of the planned changes in existing funding arrangements</b>  | Mark Stone         | Senior Management Board | CEO                   | Q3                    | To next year        |                      |                 |
| 7 - Provide value for money            | S - South           |  | <b>Look to identify efficiencies through the unitary proposal</b>  | Mark Stone         | Senior Management Board | CEO                   | Q3                    | To next year        |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale | <b>Continue to improve physical access to council owned or leased buildings or land</b>  | <b>Refurbish and redesign Abingdon Charter car park public conveniences</b>  | Andrew Down        | HRITTS                  | Policy & Partnerships |                       |                     |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Implement agreed access audit recommendations for South Oxfordshire leisure centres</b>   | Andrew Down        | HRITTS                  | Policy & Partnerships |                       |                     |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Implement agreed access audit recommendations for Faringdon, Wantage and White Horse Tennis and Leisure centre</b>  | Andrew Down        | HRITTS                  | Policy & Partnerships |                       |                     |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale | <b>Ensure new projects, policies or strategies, changes to services, and communication take account of the needs of all users</b>  | <b>Support service teams to complete equality impact assessments on service changes, new policies and strategies to ensure that the councils comply with their duties under the Equality Act</b>               | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Equality considerations included in service team projects, procurement and committee reports, to advance equal opportunities / pay due regard to public sector equality duties.</b>                         | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Assess the equality implications of any budget savings proposals under consideration and report to SMB, Scrutiny and Cabinet members so that these can be considered in decision on the 2017/18 budget.</b> | Andrew Down        | HRITTS                  | Policy & Partnerships | Q3                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale | <b>Increase our understanding of the communities we serve, through consultation, engagement and using existing evidence (e.g. census data) to inform the decisions we make</b> | <b>Represent the councils on the countywide strategic data group and support teams to obtain relevant local or national data to help inform decisions</b>  | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Where possible consult residents, user groups and voluntary organisations on new projects, policies, strategies, and changes to services that may impact on them</b>  | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale | <b>Continue to monitor the impact of our employment policies and practices to ensure all groups have access to employment opportunities</b>                                    | <b>Produce and publish annual equality in employment indicator reports</b>   | Andrew Down        | HRITTS                  | Policy & Partnerships |                       |                     |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Equality impact assess any changes to HR policies and practices or other changes as a result of the Corporate Services Project</b>  | Andrew Down        | HRITTS                  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |  | <b>Carry out an annual equal pay review</b>  | Andrew Down        | HRITTS                  | Policy & Partnerships |                       |                     |                      |                 |

| Strategic objective                    | South and/or Vale   | control   | Actions  | Person responsible | Service | Team                  | Planned start quarter | Planned end quarter | Comments/explanation | Task RAG status |
|--|---------------------|---|--|--------------------|---------|-----------------------|-----------------------|---------------------|----------------------|-----------------|
| 13 - The council's equality objectives | SV - South and Vale | <b>Support communities to deliver better outcomes for disadvantaged groups and encourage community cohesion</b>                                       | <b>Coordinate multiagency building resilience project – to support vulnerable young people, those displaying risky behaviour and disadvantaged to help prevent child sexual exploitation, drug and alcohol abuse and promote healthy relationships.</b>                | Andrew Down        | HRITTS  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |   | <b>Attend Channel Panel meetings to support those who may be vulnerable to radicalisation and comply with the Prevent duty outlined in the Counter Terrorism and Security Act April 2015</b>   | Andrew Down        | HRITTS  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |   | <b>Respond to requests from Age UK to increase access to information about council services through information fairs, providing council information to Age UK, attending the Community Information Network (CIN) meetings and supporting electric blanket testing</b> | Andrew Down        | HRITTS  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale | <b>o Seek to improve access to major new developments and town centres in South Oxfordshire for people with disabilities, carers and older people</b> | <b>Support Didcot access group (DAG) to improve access for people with disabilities living in Didcot by chairing and supporting projects carried out by DAG and consulting on relevant council projects/planning applications</b>                                      | Andrew Down        | HRITTS  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |   | <b>Facilitate and support projects carried out by Vale disability access group to improve access to people with disabilities in the Vale and ensure council services meet their needs</b>  | Andrew Down        | HRITTS  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |
| 13 - The council's equality objectives | SV - South and Vale |   | <b>Review major planning applications to encourage accessible development for all and seek to secure S106 or CIL funding for projects to improve access to the public realm</b>  | Andrew Down        | HRITTS  | Policy & Partnerships | Q1                    | Q4                  |                      |                 |

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