

## **INTERNAL AUDIT FEEDBACK 2021/22**

## **APPENDIX 3**

Two audit feedback questionnaires were returned during 2021/22. Questionnaire responses were received for the following audits:

1. Property Management 2021/22 (December 2021)
2. S106 / CIL 2021/22 (May 2022)

### **AUDIT PLANNING AND SCOPE OF WORK**

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
1. Consultation on the scope and coverage of the audit		2				
2. Minimal disruption to daily activities	1		1			

### **COMMUNICATION**

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
3. Consultation and communication during the audit	1					1
4. Communication of audit findings and recommendations	2					

### **QUALITY OF AUDIT REPORT**

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
5. Clarity and conciseness of the audit report	2					
6. Fulfilment of the audit scope and objectives	2					
7. Accuracy, validity and significance of the audit findings	1	1				
8. Audit recommendations - constructive, practical and logical	2					

### **PROFESSIONAL PROFICIENCY**

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
9. Professionalism of the auditor(s)	2					
10. Advice given by the auditor(s)	2					

### **GENERAL**

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
11. Usefulness of audit in identifying risks and improving controls	2					
12. Overall evaluation of the quality of the audit service provided	2					

### **TOTALS**

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
	19	3	1			1

## OTHER COMMENTS RECEIVED

### Property Management 2021/22:

The findings of the report have further highlighted concerns of the current way the council manage and operate its assets (land and buildings). This is further evidence to support the councils wishes to move to a corporate landlord model. SMT have approved the corporate landlord model - design phase which is due to start early in the new year. This will help shape how the councils will deal with asset management.

This audit has been conducted during changes in both the councils' structure and personnel in key positions for the newly formed Development and Corporate Landlord service. This has caused delays in the completion of the field work to agreeing the final report. John's patience's and understanding has been much appreciated.

### S106/CIL 2021/22:

I would like to take this opportunity to thank Patricia for her guidance in steering me through the audit process and working with the team on understanding the processes used to formulate clear and productive recommendations.