Cabinet Report



Listening Learning Leading

Report of Head of Housing and Environment

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Wards affected: all

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To: Scrutiny

Dates: 9 November 2020

Civil parking enforcement

Recommendations

- (a) Approve supporting Oxfordshire County Council to submit an application to the Department for Transport for the introduction of a Special Enforcement Area (SEA) and bus lane enforcement powers across the districts of Cherwell, South Oxfordshire and Vale of White House to provide Civil Parking Enforcement (CPE).
- (b) Support the proposal for Oxfordshire County Council to manage CPE and to delegate to the Head of Housing and Environment in consultation with the head of legal and democratic services any formal legal agreements required between South Oxfordshire District Council/Vale of White Horse District council and Oxfordshire County Council.
- (c) To approve an in-year growth bid to increase the capital budget by £90,000 for each of South Oxfordshire District Council and Vale of White Horse District Council to fund a payment to Oxfordshire County Council to support the application in 2021 for CPE. (£60,000 to OCC and £30,000 for internal associated costs).

Purpose of Report

- 1. In July 2018, both South and Vale council meetings agreed in principle to request the county council to delegate civil parking enforcement to the districts.
- 2. South Oxfordshire and Vale of White Horse District Councils formally approached Oxfordshire County Council (OCC) to work jointly to investigate the feasibility of implementing CPE within our districts. The scope was broadened to include Cherwell District Council and the county as a whole. CPE is already in place in Oxford City and West Oxfordshire districts.
- 3. Officers are now seeking approval and finances to support OCC to make a formal application to the Department for Transport to implement CPE across South and Vale.

Corporate Objectives

- 4. South: Improved economic and community wellbeing
- 5. Vale: Working in partnership.

Background

- 6. South Oxfordshire and Vale of White Horse District Councils approached OCC to formally consider a CPE application in August 2018.
- 7. OCC approved the submission at their cabinet meeting on 13 October 2020.
- 8. Officers have carried out briefing sessions open to all South and Vale Councillors on 11 November 2019 and 20 October 2020. The questions and answers from the sessions are attached as appendix A, A1 and A2.
- 9. Appendix B is a study by a specialist parking consultant (RTA), commissioned jointly by OCC, Cherwell, South Oxfordshire and Vale of White Horse district councils to investigate the feasibility of creating a civil enforcement area across the three districts. This extensive study covered all aspects of CPE such as legal context, benefits and disbenefits, financial implications, the application process, Traffic Regulation and sign and line maintenance requirements and the recommended approach. The study contains appraisals on 15 different scenarios for the introduction of CPE and recommends Option N.
- 10. Option N is the introduction of CPE as a joint service using OCC's existing external provider and the district councils retaining their off-street enforcement using their current external providers (Conduent Enforcement Services).
- 11. Appendix C is a business case which has been provided by a joint OCC, Cherwell, South and Vale council officer group. The business case reviews the findings and summarises the RTA study in Appendix B. The group jointly supports Option N as the preferred scenario.
- 12. Oxfordshire is in the final three percent of authorities who are yet to implement CPE, there is a risk that implementation will be mandated to us should we choose not to act now. Appendix D shows a map of non-CPE districts across the UK.

- 13. When making an application for CPE, authorities can either apply to be a CEA (civil enforcement area) or a SEA (special enforcement area). A CEA covers civil parking enforcement of waiting and loading restrictions whilst a SEA includes additional powers to also enforce dropped kerb obstruction offences.
- 14. Officers recommend that South and Vale support Oxfordshire County Council to apply to become a SEA as this will enable OCC to enforce a wider range of parking offences and better meet our duties under the Traffic Management Act 2004 of keeping traffic moving on the road network. This would also ensure continuity across the County as Oxford City and West Oxfordshire are both currently managed via SEAs. By being able to enforce dropped kerb offences we will also be able to deal with issues directly without the need to pass residents to other agencies.
- 15. The powers to carry out Civil Bus Lane Enforcement under the Transport Act 2000, requires a separate designation order and it is recommended by the Department for Transport that applications for a new SEA specify whether powers for Bus Lane Enforcement are also required so they can be included. It is recommended the County Council apply for these powers to give scope for future enforcement activity if required.
- 16. Ensuring parking restrictions are adhered to is important to help ensure that congestion and road safety are being managed, and that the economies of town centres and high streets are supported. This is not a high priority for the police, who will generally only enforce where there is a danger or obstruction being caused. Cherwell District in recent years have paid for PCSO (police community support officer) presence but it is understood there is pressure to end arrangements within the next 12-18 months.
- 17. CPE for on-street parking is already in place for West Oxfordshire (managed by the District Council as agents to the County Council) and Oxford City (managed by the County Council). This has been in place for 10 and 23 years respectively.
- 18. A joint officer group from County Council, Cherwell, Vale, and South Oxfordshire District Councils have been working in partnership to explore options and potential business cases for implementing CPE, with support from a specialist consultant. This work has now been completed and demonstrates that there is business case for CPE that is financially viable (Option N).
- 19. South and Vale currently have their own external provider for off street parking enforcement (Saba) and the County has an existing enforcement contract to manage on-street restrictions in Oxford. In the short term, utilisation of these existing contracts to provide a service is preferable, with a longer-term ambition of a single parking contract across Oxfordshire. This is subject to legal and procurement review with District support.
- 20. Officers are now seeking formal approval to continue to progress and implement on street CPE as set out in this paper.

Risks and opportunities

21. This project is considered to support later stages of the Covid-19 'recovery' efforts, in a variety of ways.

- support in helping to ensure cycling and bus corridors are free from obstructions making journeys more attractive.
- enable bus links within new developments to be better managed.
- support off-street parking and trips to shops and amenities through co-ordinated management of on-street restrictions. Close working between county and district councils will be required on duration and pricing strategy for on-street parking.
- 22. In the longer term it is believed that a single parking service across Oxfordshire covering both on and off-street parking is likely to be the most effective approach. However, there are a number of challenges involved in this, and it will not be feasible during the initial phases of this project. The joint OCC/district officer will continue to explore potential options and timings. Particular considerations are existing contractual arrangements and assumptions within budgets regarding income.
- 23. There will be costs associated with set up and the running of CPE. However, if the existing OCC enforcement contract is utilised, in particular the 'back office' systems, and some on-street P&D bays can be introduced to provide additional revenue, then it is expected an on-street enforcement service can be provided at a cost neutral position. As OCC will be responsible for managing the on-street service this removes the financial risk from the district councils.

Financial Implications

- 24. The anticipated income and expenditure in running the CPE service are set out in the table below. This assumes Oxfordshire County Council manage CPE on street and South and Vale continue to manage off street responsibilities.
- 25. A growing deficit is reported as the cost of a penalty charge notice (i.e. income) is fixed by the Department for Transport whilst the model used builds in a three percent inflationary factor for operating costs which is predominantly made up of staffing costs. Year 1 shows a greater deficit due to the inclusion of start-up expenditure.

| | Year 1 | Year 2 | Year 3 | Year 4 | Year 5 | TOTAL |
|------------------------------------|-----------|----------|----------|----------|-----------|-----------|
| Estimated Annual Income | £146,650 | £168,045 | £168,045 | £168,045 | £168,045 | £818,830 |
| Estimated Annual Operating | | | | | | |
| Costs | £179,285 | £166,275 | £171,263 | £176,401 | £181,693 | £874,917 |
| | | | | | | |
| Surplus (Deficit) | (£32,635) | £1,770 | (£3,218) | (£8,356) | (£13,648) | (£56,087) |
| | | | | | | |
| Surplus (Deficit) after P&D income | £43,065 | £77,470 | £72,482 | £67,344 | £62,052 | £322,413 |

26. To mitigate the estimated deficit of £56,087 over the initial five years of the scheme District and County Officers have identified some potential locations which are suitable for the introduction of on-street pay and display parking. Officers estimate that after covering operational costs and expenditure, the net revenue from this proposal would recover an average of £75,700 per annum over the 3 districts, which equates to £378,500 over five years. Penalty Charges from potential future bus lane fines has not been included and would be in addition.

- 27. To mitigate any deficit, OCC commit to implement a minimum of 168 on-street parking charges at locations including (but not limited to) Banbury, Bicester, Abingdon and Wallingford is required. OCC has modelled the options using this additional on-street income from year 1 and carry the risk if not achieved. In addition to the finance aspect, on-street parking is expected to bring wider benefits to local businesses in managing the demand for parking.
- 28. This is a joint project between the District and County Councils for the benefit of our residents, and as such it is proposed setup costs would be distributed between the District and County Councils. It is proposed that all the costs and income of operating the scheme reside with the managing authority; Oxfordshire County Council. Whilst there is a risk, such an approach is deemed appropriate to reward and incentivise the enforcing authority. The proposed distribution of set up costs between authorities is proposed as below:

Table 1 Set-up costs for CPE

| Item | Cost | Cost owner |
|---|----------|--------------------------|
| Rectifying defects to signs and lines | £250,000 | OCC |
| Updating appeals software for new areas | £20,000 | South, Vale and Cherwell |
| Publicity and advertising costs | £60,000 | South, Vale and Cherwell |
| Start up costs for new pay and display bays | £100,000 | South, Vale and Cherwell |

Allocation of total setup costs of £430,000.

- Oxfordshire County Council £250,00
- Cherwell District, Vale of White Horse and South Oxfordshire £60,000 per district
- 29. Officers have considered the use Community Infrastructure Levies (CiL) to fund the payment to OCC. However, legal has advised that this is not is not 'funding the provision, improvement, replacement, operation or maintenance of infrastructure' that comprise the only acceptable uses of CIL monies.
- 30. A budget of £90,000 is required from each of South and Vale as an in-year growth bid to approved capital budgets to fund a payment to OCC of £60,000 per council and in house costs of £30,000.
- 31. It should be noted that the allocations would be based on actual costs, therefore the final contribution of £60,000 to OCC per council may be less than the estimates within this report. OCC commit that the District Councils would not be requested to contribute further should costs go over the estimates provided.
- 32. South and Vale will be required to make new parking orders for their off-street car parks to align with the CPE enforcement regime on-street. Officers estimate a cost of £30,000 for each council to amend the legal orders, change tariff boards and update back office processing systems.
- 33. It is anticipated Oxfordshire County Council's £250,000 contribution will be funded from the 'Bus Journey Time Improvement Fund' as this allows for a fully enforceable

- network contributing to reducing congestion and obstructions to bus services on the highway.
- 34. To note also that OCC are obliged under the Road Traffic Management Act to use any surplus income made from on-street parking restrictions to improve the county highways.

Staff Implications

- 35. The proposed model assumes continuation of existing operations by South and Vale for enforcement of their own off-street car parks with the expectation this would continue while contracts end over the next five years. (The Saba contract is due to expire in July 2025). During this period councils will work together to consider options to align on and off-street enforcement as existing enforcement contracts end.
- 36.OCC has a related project to digitise their TRO records (transport regulation orders which govern the signs and lines on-street). This will support efficient operation of CPE. Due to the wider benefits this brings to OCC, and their intention of progressing this regardless of the decision around CPE, the costs of implementation have been excluded from the CPE business case modelling and will be funded from existing OCC Highway Systems and Records budgets. OCC estimate the cost of digitisation of records will be a cost of £30,000 and an annual software licence fee of £18,000 per annum.
- 37. As part of the service delivery, OCC will be responsible for considering any transfer of staff who are carrying out any current on-street parking enforcement either by Thames Valley Police or town councils.

Equalities Implications

38. No equalities implications have been identified through the development of this proposal.

Legal Implications

- 39. The arrangement to support OCC in the application for CPE and the set-up costs will require an agreement between South and OCC and Vale and OCC to include a one off contribution of up to £60,000 from each council.
- 40. Legal will be required to review the current off-street car park operations by the districts as there will be changes to the car park orders to allow the districts to enforce the off street car parks using updated legislation which is linked to CPE on-street

Indicative Programme

41. If cabinet approval to progress, then the proposed indicative key dates to implementation is as below:

| MILESTONE | DATE |
|---|---------------|
| Draft application developed for the introduction of a SEA in districts. | Oct 20-Dec 21 |
| Comms Plan agreed with District Councils | Dec 20 |

| Commencement of review of signs, lines and TROs | Jan 21-Aug 21 |
|--|-----------------|
| Commencement of the Statutory Consultation process | Feb 21-April 21 |
| Application submitted to the DfT | April 21 |
| DfT review & parliamentary process | April 21-Nov 21 |
| Establishment of formal 'back office' | July 21-Nov 21 |
| Formal comms roll out to wider stakeholders & community groups | July 21-Nov 21 |
| Designation Order created and CPE brought into effect | Nov 21 |

Conclusion

- 42. The joint OCC, Cherwell, South and Vale officer group have considered the findings of the specialist consultant study and support the recommendation of Option N, that is for OCC to apply to the DfT for a SPA covering South Vale and Cherwell and that the service is managed in-house by OCC using its current external contractor.
- Appendix A, questions and answers from all council briefing 20 October 2020
- Appendix B RTA feasibility study May 2020
- Appendix C CPE business case
- Appendix D Las with CPE map

Report checklist [This checklist must be completed and sent with your report to enable democratic services to issue the report]

| REPORT TITLE: CIVIL PARKING ENFORCEMENT | | | | |
|--|------------------|------------------|------|----------------|
| Press Officer | | | | |
| No comment | Communicati | ons | Date | |
| Financial implications | | | | |
| Emma Creed | Accountant | | Date | 29 Oct 20 |
| Legal implications | | | | |
| Vivien Williams | Solicitor | | Date | 27 Oct 2020 |
| Other implications | | | | |
| Other than the above, I confirm that consideration has been given to the following. Any that impact on the item have been integrated in the report: Climate and biodiversity implications Equality and diversity implications Lynne Mitchell – agreed 26 Oct 2020 Health and safety implications Human resource implications Crime and disorder implications (anti-social behaviour, harm to local environment and substance abuse) Outside organisations Sustainability implications Heather Saunders – no comment 27 Oct 2020 Risk management implications Relevant ward councillors Union representatives Cil Mark Hewer 28 Oct 2020 Property – agreed 23 Oct 2020 | | | | |
| | Author signature | | Date | |
| Style guide | | | | |
| Report is in accordance with | style guide | Author signature | Date | |

| Agreed by cabinet member (if appropriate) | | | | |
|---|---|--------------------------|--|--|
| | Cabinet member | Date | | |
| Exemption/confidential | ity | | | |
| | yes, state which paragraph of Sched ocal Government Act 1972 | ule 12A to the | | |
| | Democratic services officer | Date | | |
| Report checked and cleared for issue by head of service | | | | |
| | Head of service | Date | | |
| Note - Every report to the cal | pinet must be signed off by your head | of service in advance of | | |
| being submitted to democrati | <mark>c services.</mark> | | | |
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| Send this completed form to | democratic services with final version | of report | | |