

SOUTH Corporate Risk register Summary for JAGC July 2021

Satisfactory risk assurance AMBER 6

There are currently 37 risks on the register. There is one critical and 18 high risks resulting in an average gross risk score of eight (red). There is enough mitigation in place to reduce the gross risk score rating to an average net score of 6 (amber).

Top 10 Risks: (ranked by priority band, numbering is for referencing purposes only)

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| Critical | <p>2. IT Cybersecurity breach: due to inadequate security protection and naïve user behaviour. May lead to the council systems being hacked, resulting in the council being unable to operate effectively and securely and subject to loss of reputation as well as financial loss.</p> |
| High | <p>49. Third Party BCP is not fit for purpose: may result in poor customer service and loss of council reputation if there is failure of IT infrastructure.</p> |
| | <p>3. IT infrastructure not supported with no back up or BCP (no separate WAN line from this building) and insufficient IT hardware and software licenses to support employees to undertake council activities, may result in poor customer service and loss of council reputation.</p> |
| | <p>60. Failure to procure insurance on time will result in uninsured risks and the council not fulfilling its mandatory requirements and result in reputational loss and fines.</p> |
| | <p>61. Failure to eliminate or significantly reduce the revenue budget funding gap in the medium to long term may result in council deficit and inability to deliver key programmes and projects.</p> |
| | <p>11. Failure to fulfil the Data Protection legislative requirements may result in fines and reputational damage if data is breached or a challenge is made.</p> |
| | <p>9. Failing to have an effective health and safety management system in place may result in a fatality, illness or injury to staff or anyone else affected by our business; damage to property; legal action by HSE; civil claims and increased costs.</p> |
| | <p>7. Poor staff morale, wellbeing and personal security due to increased workloads, levels of abuse from residents on social media and at meetings as well as uncertainty over restructure, may result in stress leading to increased absence and low staff retention rates, with subsequent work load pressures and increased cost implication to fill the resource gap by recruiting contract staff.</p> |
| | <p>15. Failure of third-party contracts to deliver acceptable levels of service causing Councils to not comply with their contractual obligations and Inconsistent approach to third party contract monitoring results in reduction of service provision inefficient operations financial penalties and increased costs.</p> |
| | <p>51. Failure to anticipate the impact of the requirements of recovery road map on our districts in the medium/long term after lockdown may have an impact on our council services; community resilience and vulnerable residents.</p> |

The remaining eight red risks have an average gross risk score of seven (red), after mitigation the average net risk rating is reduced to five (amber)

There are 14 amber risks with an average gross risk score of five (amber), after mitigation the average net risk rating is 3 (green).

There are 5 green risks with average gross risk score of 2/3 (green), after mitigation the average net risk rating is 2/3 (green).

NOTE: All risks graded 2/3 have been counted as 3

*The risk score is an average net risk score across the risk profile

New Risks

Risk 60: Failure to procure insurance on time will result in uninsured risks and the council not fulfilling its mandatory requirements and result in reputational loss and fines. Gross 8 (red) net 8 (red)

Risk 61: Failure to eliminate or significantly reduce the revenue budget funding gap in the medium to long term may result in council deficit and inability to deliver key programmes and projects. **Gross 8 (Red) net 6 (amber)**

Risk 62: Government actions in the Oxford-Cambridge Arc are outside the councils' control and could have an impact on economic recovery and growth. Gross and net 2/3 (Green)

Areas of concern:

Risk 2. IT Cybersecurity breach: due to inadequate security protection and naïve user behaviour. May lead to the council systems being hacked, resulting in the council being unable to operate effectively and securely and subject to loss of reputation as well as financial loss. Mitigation is in place to ensure staff are made aware of the types of behaviours that may compromise IT security whilst working at home.

However again this should be a regular update whilst we must ensure third party firewalls are resilient.

Risk 61. Finance. Failure to eliminate or significantly reduce the revenue budget funding gap in the medium to long term may result in council deficit and inability to deliver key programmes and projects..

Risk 7. Poor Staff morale, wellbeing, and security due to increased workloads, levels of abuse from residents on social media and at meetings as well as uncertainty over restructure, may result in stress leading to increased absence and low staff retention rates, with subsequent workload pressures and increased cost implication to fill the resource gap by recruiting contract staff.

Completed risks:

Risk 46: Uncertainty over expressway route

Risk 57: Failure to meet statutory deadline to review the Statement of Licensing policy by Jan 2021

Risk 59: failure to effectively manage concurrent events in 2020/21 (Covid/ adverse weather/Brexit)

