

INTERNAL AUDIT FEEDBACK

APPENDIX 3

Three audit feedback questionnaires were returned during 2020/21. Questionnaire responses were received for the following audits:

Assets of Community Value 2019/2020
Lone Working and Officer Safety 2019/20
VWHDC Moorings 2019/20

AUDIT PLANNING AND SCOPE OF WORK

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
1. Consultation on the scope and coverage of the audit	2	1				
2. Minimal disruption to daily activities	2	1				

COMMUNICATION

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
3. Consultation and communication during the audit	2	1				
4. Communication of audit findings and recommendations	2	2				

QUALITY OF AUDIT REPORT

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
5. Clarity and conciseness of the audit report	1	2				
6. Fulfilment of the audit scope and objectives	2	1				
7. Accuracy, validity and significance of the audit findings	2	1				
8. Audit recommendations - constructive, practical and logical	2	1				

PROFESSIONAL PROFICIENCY

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
9. Professionalism of the auditor(s)	2	1				
10. Advice given by the auditor(s)	2	1				

GENERAL

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
11. Usefulness of audit in identifying risks and improving controls	2	1				
12. Overall evaluation of the quality of the audit service provided	2	1				

TOTALS

	Very Good	Good	Satisfactory	Poor	Very Poor	Did Not Answer
	24	1				

OTHER COMMENTS RECEIVED

It was a pleasure working with John. He fully understood that we were already in the middle of a total overhaul of our processes and procedures. If I'm honest the audit didn't identify anything significant, we weren't already aware of and working on. But it was useful to have this endorsed and did identify a couple of minor improvements that we are now implementing, largely around saving evidence of what we do in practice.

We feel the audit process is conducted in a very open and friendly manger, recommendations are very constructive and the process is undertaken collaboratively. Very happy with how this audit was handled and managed